



**London Care**<sup>™</sup>  
Passion for Independence, Respect for Choice



# Unique challenges, unique solutions

At London Care, we understand that you want the best possible support when the health of the people you care about, or your own health, starts to decline.

When facing the unique challenges of dementia – whether you are seeking help for a partner, relative or friend, or have recognised that you need support for yourself – we are committed to enabling you or your loved one to continue enjoying an active, rewarding and independent life.

We'll discuss all the options and work with you to tailor our care to meet individual requirements and choices, providing wide-ranging dementia support.

Assistance with simple daily tasks like bathing, dressing, cleaning, cooking, paying bills and shopping can make all the difference in helping someone carry on living in a much-loved home and familiar community. Everyone we care for has their own interests and preferences, so we can also support activities like visits to family and friends or day centres and social events.

As dementia progresses, needs do change and London Care's flexible approach means that we can scale our support up (or down) by offering more complex services, including medication management, rehabilitative support following a hospital stay and management of challenging behaviour. We review every support package on a regular basis for as long as we work to support you.

The safety, dignity and peace of mind of our service users is paramount for us, which is why all our staff are directly employed by London Care and undergo a complete Criminal Records Bureau (CRB) and full reference check. They receive full training on initial employment and ongoing specialist dementia training and are carefully supervised and monitored, with regular appraisals.

Our services include:

- shopping
- sleep-in services
- Escorting/accompanying services
- companionship services
- long-term palliative care
- support for people that display challenging behaviour
- morning and bedtime routine
- personal care support (including washing, dressing, etc).

## Financing your care

Paying for care may be a concern for you, which is why we will work with you to find the payment option that suits you best.

If your care qualifies to be fully or partly funded by your local council or NHS trust, they can commission and pay for some or all of the service we provide. Alternatively, you can control the funding yourself through a Direct Payment.

You can also pay for our service privately. We can set up a direct debit and send you regular statements of account so that you can see you are spending your money wisely.

We can also discuss other funding options available to make sure you are choosing the best option for your circumstances.



For more information please visit [www.londoncare.co.uk](http://www.londoncare.co.uk)

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