



London Care[™]
Passion for Independence, Respect for Choice



Your life the way you choose

At London Care, we are dedicated to supporting you to live your life the way you choose, whatever your circumstances in life. Living independently can be challenging for any number of reasons – whether it's long or short-term mental health conditions, long-term or temporary illness, learning difficulties or simply feeling the effects of getting older.

Having a disability doesn't have to be a barrier to being involved with your family or contributing to the local community. The London Care approach means guiding you through all your options and helping you make the choices that give you control over the life you live.

Your individuality is important to us, so we work with you – as well as your family and friends – to design a flexible care package that delivers as much support as you need, when you need it, and in a quick and easy way that fits into your life. We can assist you with everyday tasks, such as light domestic duties, shopping, cleaning and personal care, as well as providing support for more complex care, including long-term multiple needs, palliative care or rehabilitative support following a hospital stay.

Right from your initial enquiry, we will assist you in making the important choices about your care. From managing your finances through to care reviews to make sure we are continuing to meet your changing needs, we are dedicated to providing the best care possible.

The support we provide is about much more than just ticking boxes on a checklist. We are committed to ensuring you live as active and independent a life as possible, helping you do the things you want. We can support you to participate in as many personal and community activities as you require, including attending voluntary work, paid employment, education courses and other leisure interests in the local community, as well as meeting with family and friends.

London Care is dedicated to keeping you safe, which is why all our staff are directly employed by us, and undergo a complete Criminal Records Bureau (CRB) and reference check. At London Care, our staff receive full training, and are supervised and monitored with regular appraisals. That way, you can trust the service we provide.

Our services include:

- meal preparation
- mobility assistance
- morning and bedtime routine
- personal care support (including washing, dressing, etc.)
- support for people with physical or sensory impairments
- support for people with acquired brain injury
- support for people with learning disabilities
- support with daily living (including employment)
- support with medicines
- support with complex health tasks.

Financing your care

Paying for care can be a concern for many people, which is why London Care will work with you to find the payment option that suits you best.

If your care qualifies to be fully or partly funded by your local authority or NHS trust, they can commission and pay for some or all of your service. Alternatively, you can take control of the funding yourself through a Direct Payment.

Otherwise, you can pay for our service privately. We can set up a direct debit and send you regular statements of account so that you can see you are spending your money wisely.

There are also other funding options available, which we can go through with you to make sure you are choosing the best option for your circumstances.



For more information please visit www.londoncare.co.uk

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